

Subject: [Meetup] Re: Meetup Bladers group problem
From: "John (Meetup Community Team)" <support@meetup.com>
Date: 2/21/22, 13:36
To: Speedy <speedy@gmx.ca>



##- Please type your reply above this line -##

Your request (1149079) has been updated. To add additional comments, reply to this email.



John (Meetup)
Feb 21, 2022, 1:36 PM EST

Hello there!

Thanks for reaching out! This is John from Meetup's Community Support Team.

We're glad to hear you're interested in stepping up and lead [Toronto Rollerblade / Inline Skater Group](#). We appreciate your help in building the group's success for being the most active event organizer who frequently schedules events.

However, we don't have a way of removing organizers from the groups they created for being inactive, especially when they are still paying their subscription to keep the group active. I understand that you have a very positive intention of making improvements in the overall aspect of the group, and we totally agree that updates need to be done in order for the group to stand out.

The only time that the main organizer will be stepped down from being the organizer of the group is if their organizer subscription renewal fails which meant they are no longer interested in organizing the group. One other option is for the organizer to step down without waiting for the subscription renewal.

We suggest informing the organizer that they are still paying their subscription and it would mean a lot to make updates to the group they organize. But if they will no longer be active in updating the group and creating upcoming events, they can hand the group over to someone else, so they would no longer pay for their organizer subscription if they will decide to be inactive.

If the organizer needs assistance with their subscription and how to set up the handover, you can inform the organizer to reach out to us so we can assist them.

Sincerely,

John
Meetup's Community Support team

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Speedy
Feb 20, 2022, 6:50 PM EST

To whom it may concern,

I am reaching out to meetup in regards to an ongoing situation of years neglection in regards to a meetup group (<https://meetup.com/bladers>) and perhaps there is something that meetup.com can do or facilitate or even clarify resolving.

To my understanding, only when a paid subscriber organizer steps down, all other members will be given the opportunity to take that place but I would like to know if there is any other option such as a group becoming inactive for X amount of time or meetup.com has any way to intervene in cases of neglection or bad management such as the current one described bellow and facilitate another member to step up to become the main organizer.

This neglecting situation has caused many members to walk away from the group and platform. Some organizers stopped organizing and even myself have now given up in 2021 to try to maintain the group because I am limit due to being a simple event organizer. I cannot update pages, documents, pictures, use a video promote the group on it's page, give a better look to the group to make appealing, cleanup stuff and overall maintain it properly and bring more business to the platform.

This situation has caused myself to create a new group outside meetup in 2021 which was very successful in 2021 with it's management and events surpassing anything done before om meetup.

This was the only way that I was able to maintain the members with me and the plan is to bring them back to meetup later on. This year I became a paying subscriber and I plan to go pro membership if I can get the Bladers group to be fixed and manage it properly.

Another meetup bladers member also started a new group outside. People have been leaving.

Meetup bladers members organizing outside meetup.com is a consequence of the current precarious management state of this group.

I tried to get other members to host and organized events for them but I am not able to make them organizers of the bladers group and there are at least 3 who are motivated to become organizers who are very active rollerbladers.

We also need organizers that are more than just event organizers because as the group grows, it becomes too much work for one person only.

The founder of the group, (Micheal C.) in the past, gave some members event organizer status but they never organized anything. One of them who I tried to help (BaSiL) became organizer, only for the reason of having that tittle in his profile. Basil does not even live in Canada as far as he has told me. The group is a Toronto local group and there are several accounts that do not live in Canada or ever planned to visit it and join us.

The group has now 132 events listed most being organized and hosted by myself with at least 93 positive RSVPs

The following are inactive organizers last logins:

Basil (Last login: Sep 28, 2021 – Living outside Canada and never organized/hosted)

Isabel M (Last login: Aug 19, 2020)

Ryan Allam (Last login: May 13, 2020 - never organized/hosted)

Greg B (Last login: Apr 29, 2020 - never organized/hosted)

Cynthia (Last login: Jun 27, 2015)

Michael C: (May 27, 2021)

The group was created on Feb 23, 2013 by Michael C.

(<https://www.meetup.com/bladers/members/25459992/>)

Since the group creation, Micheal C. has hosted and organized the following events:

Sunday, August 7, 2016

April 21, 2013

April 6, 2013

and after this only attended June 19, 2020

A total of 4 events. Has also given up skating years ago and moved to cycling as he told me in person.

Since 2020 Micheal, has logged in to the group a few times but only after many messages from me to him, in regards to managing and updating the group. After many messages, only one was addressed but no action was done to update the group. Not even to update the group main picture he has cared about.

In 2021, after many attempts to contact Micheal, he logged in but no replies to my messages.

His last login was on May 27, 2021 after many messages from me and eventually I gave up.

Since 2019 I have been the only organizer doing events and increasing the numbers of the attendees and new members to the platform.

Prior to me it was Carlos PG who started to organized on July 14, 2019 and did 12 events this year.

July 23, 2019

July 30, 2019

August 4, 2019

August 6, 2019

August 13, 2019

August 18, 2019 (cancelled)

August 20, 2019

August 25, 2019

August 27, 2019

August 29, 2019

September 10, 2019

Carlos has moved from Toronto to Hamilton and stopped organizing. Myself and Carlos have organized together.

Prior to Carlos and since the group's creation in 2013 there were only 24 listed events until 2019 which some had a few cancellations.

Some of those events do not seem to have an organizer and or a host. Some have former members listed who gave up on skating ever since.

Anvar S who is another inactive organizer hosted on the following days a total of 6 events:

July 17, 2016

July 1, 2016

June 5, 2016

May 23, 2016

September 13, 2015

June 14, 2015

Cynthia another organizer who has left skating and visiting the platform for a long time now, organized a total of 11 events. Her last login was on Jun 27, 2015.

September 3, 2013

August 13, 2013

August 11, 2013

August 11, 2013

August 6, 2013

July 30, 2013

July 28, 2013

July 23, 2013

July 16, 2013

June 30, 2013

June 1, 2013

Unknown host or organizer:

March 30, 2013

Except for myself and Carlos, all other names mentioned here have not logged in to the group for more than 6 months to a year or over.

Please advise. Let me know if you can help.

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